

# Curriculum Vitae for Paul Pounder

## Personal Details

<b>Address</b>	5 Rose Flower Grove, Hucknall, Nottinghamshire, NG15 7EQ
<b>Telephone Number</b>	07885 449739
<b>Email/Website/Twitter</b>	<a href="mailto:paulpounder@btconnect.com">paulpounder@btconnect.com</a> / <a href="http://cv.paulpounder.com">http://cv.paulpounder.com</a> / <a href="http://twitter.com/ppounder">http://twitter.com/ppounder</a>
<b>Nationality</b>	British
<b>Date of Birth</b>	17 March 1976

## Employment History

<b>Global Personals</b>	<b>White Label Dating Platform</b>
Coldfusion Developer 2011-Present	Contribute to the development and maintenance of the White Label Dating platform, using Coldfusion, JavaScript, CSS and SQL(MySQL). Manage projects using Agile and Scrum from specification through to review. Using Git source control, ensuring code is maintained.
<b>Experian</b>	<b>FTSE 100 Global Information Services Company, Nottingham</b>
Analyst Programmer – Development Lead, Global Product Design and Delivery. 2010 - 2011	Contribute to the design, development and maintenance of XML/XSLT and .Net based websites, products and client systems across multiple business areas. Assisting Business Analysts and Project Managers with Functional design, Developers with estimation and Technical design ensuring they meet client needs and conforms with business strategy.  Leading a team of offshore developers in the support, production and enhancement of new and existing systems, ensuring they are delivered to time, quality and cost, using full project lifecycle. Implementing Unix to Linux server migration.
<b>Outsourcery Ltd</b>	<b>Hosted IT Services provider (Microsoft Gold Partner), Leicester/Bury</b>
Senior Web Developer – Web Development Team – 2008 - 2010	Managing company dynamic website, back office development and functionality (including shopping cart/billing systems/hosted software provisioning/support ticketing system). Developing new packages/products/applications (cross departmental) using ColdFusion 8/9, Web Services, CFCs, JavaScript, jQuery, MS SQL Server 2005, XML, CSS, AJAX, ASP.Net C#, Subversion (SVN),  Liaising with test teams. Working with SEO specialists using Google campaign and Adwords and enhancing site's external search presence and ensuring accessibility. Ensuring full W3C HTML and CSS compliance and excellent usability.  Responsible for full rebrand of Genesis to Outsourcery website build (live 07/07/09 - <a href="http://www.outsourcery.co.uk">www.outsourcery.co.uk</a> ), using full lifecycle. Amending web site ordering functionality to work with new Credit Card processing company. Integrating ordering into Hosted Control Panel to automate provisioning of Hosted products. Ensuring back office functionality integrates with Oracle to complete order and invoice functionality. Converting current front and back end into ASP.NET C#. Managing projects using full life cycle.  Liaising with large customer to create hardware/mobile shop microsite, integrating into Outsourcery billing/invoicing. This was a multi-million pound contract and has led to customer continuing with Outsourcery.
<b>Capital One Bank</b>	<b>Credit Card and Financial Services provider, Nottingham</b>
Senior Multimedia Specialist (CIS Project Team Manager), Operations Quality – Helpfiles 2007-2008	Reporting to the Workstream Project Manager, managing team throughout £100 million platform migration project. Responsible for managing team including secondees, resource planning, cross business liaison, internal system changes (to ensure compatibility), knowledge base (helpfiles) build and brand. Creating web support applications to streamline cross departmental processes.
Senior Multimedia Specialist, Operations Quality - Helpfiles 2004 - 2007	Managing Capital One's internal knowledge management system and development of web applications across the business using ColdFusion (CF), CSS, Flash, SQL, XML, AJAX, Javascript and HTML. Development/Expansion of Search Engine running on site. Ensuring site's accessibility. Technically writing online documentation. Managing staff on a day to day basis.  Development and maintenance of multiple large web applications using Oracle and ColdFusion. Web based Complaints Handling database saved company over £150k by building internally myself. Managing internal projects for website development and company Infrastructure changes. Investigating new technologies such as Flex and jQuery.
Multimedia Specialist, Learning and Development Group (Training) 2002–2004	Creating new Helpfiles (micro sites) using web technologies based on the company's Intranet, for departments within Capital One. Managing projects to create web based training walkthroughs for new systems. Liaising and building relationships with cross departmental teams, subject matter experts and other Project Managers. Managing internal projects producing benefits.  Building web applications, such as online calculators using ColdFusion/JavaScript/Flash so that front line employees can give 100% accuracy to customers, reduce call handling time and increase savings to the business. Built online training and support for Child Protection database community project resulting in Business in the Community award.
Multimedia Associate, Operations Training and Communications 2001-2002	Maintaining and updating of Capital One's online knowledge management system (Helpfiles), based on the company's Intranet, which provide policies and procedures for front line associates to follow to give excellent customer service. Using technical writing and Plain English skills to write procedures and policies for the Helpfiles, ensuring that all content adheres to FSA requirements.

Telephone Associate, Customer Relations 2000-2001	Dealing with all incoming customer queries, ranging from APR issues to Balance Enquiries. Taking escalated calls from customers, training/supporting new hires.
<b>Xerox Document Services</b>	<b>Reprographics Service Provider</b>
FM Specialist (1995-2000)	Overseeing all the printing needs for Midland Mainline. Producing End of Month reports.

## Education

Long Eaton Upper School	1990-1992	<b>GCSE</b> Grade B: Chemistry, Computer Studies, Double Science (2 B grades), Mathematics and Sociology. Grade C: English Language and Geography Grade D: English Literature and Integrated Humanities
Long Eaton Sixth Form	1992-1994	<b>A-Level</b> Grade E: Computer Studies
South East Derbyshire College	1997-1999	<b>BTEC HNC Media Studies</b> 15 Modules: 8 Merits and 7 Passes
New College Nottingham	2000-2001	<b>Chartered Institute of Personnel Development</b> CIPD Certificate in Training Practice
New College Nottingham	2001-2002	<b>OCN - Spanish Level One</b>
Technical Skills courses	2003-present	Fasttrack to ColdFusion Advanced ColdFusion Flash Application Programming for Developers (AS2) XML for Web Developers ASP.NET Programming in C# (Web Forms) Advanced .NET Framework Programming Using C# ASP.NET Advanced with AJAX(with MVC)

## Further Information

<b>Salary/Notice</b>	£33,500 per annum. Currently one week notice required.
<b>Languages</b>	Proficient English and Medium Spanish skills.
<b>Driving License</b>	Full license since July 1993. I also have my own car.

<b>Skills</b>	<p>Technical skills include being proficient in up to and including Adobe CS4, which includes Dreamweaver, Fireworks, Flash and ColdFusion (Macromedia approved ColdFusion Fastrack and Advanced trained). Highly proficient in <b>HTML</b>, <b>ColdFusion 5-9</b>, <b>Javascript (including jQuery and Prototype)</b>, <b>AJAX</b>, <b>Microsoft C# ASP.Net (up to 3.5)</b>, <b>CSS</b>, <b>XML</b> and <b>SQL (Oracle, MySQL and Microsoft SQL Server)</b>. Basic skills in <b>Flex 3/4</b>, enhancing <b>ActionScript 2</b> skills to <b>AS3</b>. Proficient in <b>Windows</b>, <b>Mac</b>, <b>UNIX</b> and <b>Linux</b> environments. Experienced in using code repositories such as <b>Subversion (SVN)</b> and <b>SourceSafe</b>. I enjoy keeping my skills up to date by self teaching and keeping up to date with industry news and testing for companies such as Adobe. I have been alpha/beta testing for Adobe for the past four years (specifically <b>Coldfusion 9</b>). Fully competent in Robohelp and Microsoft Office applications including Access.</p> <p>iOS Development in my spare time and I currently have three Apps available on the Apple App Store. Oh Christmas Three (59p) has over 400 downloads, whilst Oh Christmas Three Lite (Free – Revenue from iAds) has over 15,500 downloads bringing in over £400 in revenue over the Christmas period. Reaktions is a game testing your reactions (Free – Revenue based from iAds). I am currently building an iPad/iPhone app aimed for 2-5 year olds teaching Numbers, Alphabets and Phonics etc. This aims to be a free app with In App Purchases of extra modules and will incorporate Video created and edited by myself. All the apps are built using <b>Appcelerator Titanium</b> which will cross compile to other platforms such as <b>Android</b>, <b>BlackBerry</b> and <b>Win Mob 7</b> as well as <b>iOS</b>.</p> <p>Other skills include sound and video editing using professional development applications, such as <b>Adobe Premiere</b>, <b>Final Cut</b>, <b>After Effects</b> and art packages including <b>Adobe Photoshop CS3</b>. <b>Technical Writing</b> skills include being <b>eHelp</b> certified, trained in <b>Plain English</b> and <b>Information Mapping</b>. <b>CIPD Certificate in Training</b>, and have large experience in the full training cycle and stand-up training in a classroom environment</p>
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<b>Interests</b>	Travelling, particularly around the USA and Spain. Being husband to my wife Clair and father to my daughter Livvy and son Will. Completing charity runs, raising money for the charity Steps, which helped us with our son Will. Watching and playing football. Constantly furthering IT skills.
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## Referees

<b>Mr C. Glover</b>	Experian Plc. Riverleen House, North 2, Electric Avenue, Nottingham, NG80 1RH
<b>Mr N. Merton</b>	Outsourcery Ltd, 9 Merus Court, Meridian Business Park, Leicester, LE19 1RJ